

E-ZU Solutions Ltd

Customer Testimonial

Age UK Derby & Derbyshire Simplifying Cyber Essentials & CE+

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“ Using E-ZU Solutions has made the Cyber Essentials process so much simpler. The support provided by the team really has been amazing. ”

Phil Brown

Operations Manager
Age UK Derby & Derbyshire

QUICK LOOK – PROJECT SUMMARY

- New public sector contract required Cyber Essentials Plus.
- Had achieved Cyber Essentials in the past but needed some additional help to get certified this time around.
- Selected E-ZU due to Active Protect platform constantly scanning and checking devices and software to ensure CE compliance.
- Successfully achieved Cyber Essentials & CE Plus using E-ZU's dashboard, which “made the process so much simpler”.
- Now remain CE compliant all year round as dashboard continues to highlight any issues found and provide “helpful instructions to fix”.

The Challenges to be Solved:

“ We have had Cyber Essentials certification for the last few years, but a recent tender for a public sector **contract required us to have Cyber Essentials Plus** on top of the standard certification.

Every year Cyber Essentials flags up different issues when we go for recertification, which usually means we then need to invest in new IT equipment. Whilst we had been successful in achieving Cyber Essentials on our own over the past few years, the criteria was changing each year, and **we needed some additional help** to get through certification this time. ”

Phil Brown, Age UK Derby & Derbyshire



Age UK Derby and Derbyshire is an independent local charity.

The charity has worked in the community to help support older people, their families, and carers for over 30 years.

Age UK Derby and Derbyshire delivers information and advice to older people and their families, as well as offering other services including falls prevention, footcare, befriending, and day care.

Industry: Not for Profit
No. of Users: 54

“ The dashboard is constantly updating and highlighting any issues found or areas where we need to make changes. It provides helpful instructions on how to easily fix them to ensure we remain Cyber Essentials compliant all year round. ”

Phil Brown

Operations Manager
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Derbyshire

Choosing the Right Provider:

“ We looked at various suppliers who were offering a range of solutions around Cyber Essentials. **We chose to go with E-ZU as we were offered a great deal**, and we were most impressed by the fact that their Active Protect software is **constantly scanning and checking devices** to flag up any compliance issues and how to fix them. ”

Phil Brown, Age UK Derby & Derbyshire

Results of Choosing E-ZU for Cyber Essentials (and CE Plus):

“ Using E-ZU Solutions and their CyberSmart platform has made the process **so much simpler**. The support provided by the team really has been amazing. The consultants were **very friendly, approachable, and helpful**, with great communication throughout. Everybody involved was **extremely knowledgeable** and any issues or questions that arose were dealt with quickly. ”

Phil Brown, Age UK Derby & Derbyshire

Main Benefits of Simplifying Cyber Essentials with the E-ZU Dashboard & 'Active Protect':

“ The best part about the solution from E-ZU is that the dashboard is **constantly updating** and highlighting any issues found or areas where we need to make changes. It provides **helpful instructions on how to easily fix** them to ensure we remain Cyber Essentials compliant all year round.

It also provides us with a **full device asset register that is continually updated**, which is incredibly helpful, as well as **software end of life reports** which help make getting certified so much easier.

There are other useful features included that we hope to make use of, such as the **Policy Manager** and the **Security Awareness Training**. We're interested in seeing how the development of these areas continues to progress. ”

Phil Brown, Age UK Derby & Derbyshire