

Why E-ZU?

Here's what our customers think about us...



"E-ZU has delivered by far the best Customer Support I have experienced to date. Communications were prompt and friendly. We were able to find a cost-effective solution quickly and at the right price bracket." **ICT Security Engineer – South Wales Fire & Rescue Service**



"Customer service and dedication does not get better than this. I would highly recommend the team at E-ZU to anyone looking for a solutions partner, they have the knowledge and service that leaves the competition standing." **IT Manager – M & H Plastics**



"E-ZU were helpful and informative at every level and were able to answer our queries promptly. They soon convinced us that the solution would do everything we needed it to – the 30 day trial offered also gave us peace of mind and confidence in the product." **IT Technician – Marshall Amplification Plc**



"The speed and response from E-ZU with my order was great with no messing around. They had friendly staff that were efficient and responsive." **IT Manager – CERAN Languages Ltd.**



"The staff at E-ZU are technically sound. Their help during the migration process was greatly appreciated and allowed us to implement on time and on budget. Recommended." **Head of Operations – Crisp Thinking**



"The knowledge of E-ZU's staff smoothed the presales and setup processes, making them straightforward and professional. Their honest and forthright guidance on product options in the early stages was especially refreshing. I would recommend E-ZU as a Barracuda partner." **IT Operations Coordinator – The Entertainer (AMERSHAM) Ltd**



"E-ZU added value with their knowledge of what we were looking for and also the offer of a great deal. Very friendly staff and excellent communications all added to the feel-good factor established. I can't recommend Mimecast as a product and E-ZU as a reseller highly enough. All our once irksome email troubles are now gone." **IT Manager – Freestyle Interactive**



"Sales and support staff at E-ZU quickly identified our security requirements and recommended efficient and cost-effective solutions. The resulting software configurations were successfully installed in our live server environment, to ensure that we now have comprehensive software protection in place, including web filtering, email filtering and gateway virus detection to meet the security needs of our organisation." **IT Administrator – Hayfield Support Services**



"Working alongside our internal IT resources, E-ZU's technical expertise was fundamental in assessing our requirements and identifying potential solutions. The trial did not go without the odd issue, as with most software, but the pre-sales support from E-ZU and Barracuda proved invaluable during the selection and trial process. Communication was simple and E-ZU were always on hand to ensure everything progressed smoothly." **IT Manager – Hibberts LLP**



"E-ZU provided step-by-step help in implementation so we could be confident that there was no disruption to our business." **IT & Business Systems Manager – iHolland**



"E-ZU provided excellent support and were always willing to assist at any time. Seamless integration into the network." **Network Administrator – Laya Healthcare**



"Technical support and sales staff at E-ZU were very willing to go that extra yard to help us achieve our goals by offering up enhancements and fresh design ideas. Excellent experience and a pleasure to do business with." **Network Manager – MacRoberts**



McLays

"The team at E-ZU were very helpful, guiding us to the right unit for our needs. Very little technical support was required but what we did need was dealt with swiftly." **IT Manager – McLays**



MESTON
REID & Co
ESTABLISHED 1880

"The support received during the installation was excellent, allowing us to implement the solution in phases to allow a 'bleeding-in' period between the two filters. A very high level of technical knowledge of not only the Clearswift solutions but also virtualised environments was obvious from the start of implementation. The excellent technical skills are matched by the friendly and approachable natures of the staff, which helped the transition immensely." **IT Manager – Meston Reid and Co.**



NHS

"The staff at E-ZU were excellent at not only identifying the operational needs of the Trust, matching our needs to an appropriate solution and also in adopting a flexible approach to the Trusts requirements." **Information Security Manager – Aintree University Hospitals NHS Foundation Trust**



MULC
Newcastle-under-Lyme College

"The E-ZU Staff were quick and efficient, from initial contact to product going live. I would happily use them again." **Senior Network Administrator – Newcastle-under-Lyme College**



POSSIBLE

"The staff at E-ZU were there every step of the way to help us make the right choice and helped with all our questions efficiently and effectively." **IT Support Executive – POSSIBLE**



Rambler's
Worldwide Holidays

"The pre-sales support staff at E-ZU have been great in supporting the installation of the Barracuda Backup Service, advising us on recommendations to our policies, and enabling us to speak directly to the relevant people at Barracuda when needed to ensure we have the correct information."

IT & Business System Manager – Rambler's Worldwide Holidays



ROTHERA
DOWSON

"E-ZU helped us to make the final decision by providing high standards of support and back-up in relation to their products and solutions; factual white papers proved to be particularly useful in our decision-making process." **IT Manager – Rothera Dowson**



spratt endicott

"E-ZU Solutions Ltd was one of the firms to cold call me; normally I would give such calls short shrift, but I liked their approach, friendly yet businesslike and not overly pushy. A style which suits our business. The choice was a good one, with E-ZU offering additional training and support on the new solutions where we needed extra help." **IT Manager – Spratt Endicott**



St Joseph's
Hospital

"The whole process from initial enquiry to install and setup was very easy. Staff were very knowledgeable and could answer all questions I posed throughout the entire process, and recommended the right product based on our requirements and a site survey."

IT Officer, St Joseph's Hospital



VERCO

"E-ZU carried out our product migration and subsequent product training. Their level of product knowledge and their understanding of my business needs helped to make this whole process a complete success. The staff involved on our job were friendly, helpful and, importantly for me, they did what they said they would do, when they said they would do it!" **Finance Director – Verco**



vision express

"The technical support guys at E-ZU spent time and effort helping us implement the system. They have also offered free training to our IT admins since installation to help us get the most out of Mimecast's features." **Systems Engineer – Vision Express**



WELLACRE

"The sales staff had unprecedented knowledge on the product they were selling to us, unlike other solutions providers, and were always helpful with pre-sales questions without giving the 'hard sell'. The solution was inexpensive and fully met our requirements." **IT Manager – Wellacre**

Essential IT Services for the Modern Workplace

Collaboration | Support | Security | Communication | Backup & Recovery | Compliance

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